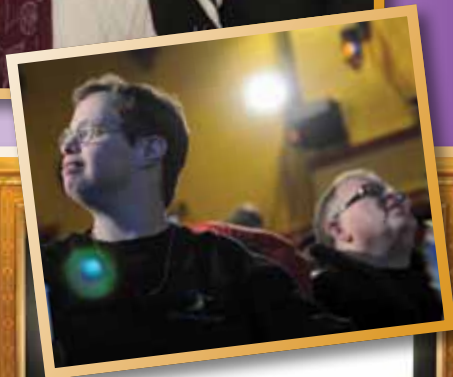


# 2010-2011 ANNUAL REPORT



## Acknowledgements

**We would like to acknowledge and thank the following organizations whose financial support allows us to provide and maintain our services.**

- Ontario Ministry of Community and Social Services
  - Jewish Federation of Ottawa
  - Jewish Community Foundation of Ottawa

**A very special thank you as well to the hundreds of individuals who support us with their donations and their time.**

## 2010-2011 Board of Directors

Howard Yegendorf, *President*  
Christine Kessler, *Vice-President*  
Ian Raskin, *Treasurer*  
Esther Kwavnick, *Past President*

Manny Agulnik  
Jaymour Bell  
Jack Cramer  
Marilyn Dow  
Joel Kanigsberg  
James Katz  
Barry Mandelker  
Dan Pearlman  
Lorne Rachlis  
Sharon Reichstein  
Alan Sobel  
Robert Thompson

## A Message from the President

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It is my honour as Tamir President to report to you on the accomplishments and challenges of the past year.

The momentum from our amazing 25<sup>th</sup> anniversary celebrations last year never let up in 2010/11. The fun, excitement and strong message of inclusion experienced through our fully integrated theatrical production of *Joseph and the Amazing Technicolor Dreamcoat* played to even wider audiences through *Dreamcoat*, our documentary film about the making of our wonderful show. The sold out premiere at the Mayfair Theatre was a huge success as were screenings at the Toronto Jewish Film Festival, the ReelHeART Film Festival in Toronto, and elsewhere. We are proud to inform you that *Dreamcoat* will be screened this November at the Calgary Jewish Film Festival and at the World Jewish Film Festival in Ashkelon, Israel.

The Tamir Neshama (soul) Choir had their busiest year ever performing at Israel Independence Day and the Israeli Street Festival in Montreal, the Toronto Jewish Film Festival and OASIS conference in Toronto, and Holocaust Remembrance Day, World Religion Day, and the REACH Disability Rights Conference in Ottawa, just to name a few.

Our participants' appetite to perform doesn't stop there. Twelve of our stars have been enrolled in theatre lessons at the Ottawa School of Speech and Drama and we are happy to report that the program will continue into the coming year.

Bar/Bat Mitzvah is a right of passage for every Jewish person. This year six individuals with developmental disabilities were called to the Torah at Beth Shalom synagogue before over 300 family members and friends. Preparations involved a very unique approach. Five Bnei/Bnot Mitvah "alumni" of Tamir were mentors to the students working in collaboration with families and Tamir staff. It was an extraordinary journey for everyone involved and the Bar/Bat Mitzvah itself proved to be a joyful, extraordinary experience for everyone involved.

Look out paddle warriors, here comes Team Tamir! After receiving a charitable contribution from the Ottawa Dragon Boat Foundation last year, Tamir decided to give back to the community by entering a team in this year's event. Tamir's Dragon Boat crew included Tamir participants, family members, Board members and staff and each team member raised funds for the cause. The team had an absolute blast. What better way to demonstrate inclusion in action.

Operationally, Tamir continues to face challenges in supporting an aging client population with increasingly complex health and wellness issues.

Fortunately, we were able to contract nursing support again this year to help ensure our people receive the care and assistance they require.

As a result of the provincial deficit, the Ministry of Community and Social Services (MCSS) instituted a two year funding freeze. Our organization managed to weather the first year without having to implement any cuts to program. It will become far more challenging to operate within our means and at the same time ensure quality of service should the freeze continue beyond the coming fiscal year.

The MCSS instituted new Quality Assurance Measures for developmental services this year to ensure safety and wellness standards across the province. For the most part, we welcome the new regulations and Tamir has been busy making sure we are fully compliant with them.

As President, it has been a real privilege to become integrally involved in the work of Tamir and to collaborate with so many terrific people dedicated to fulfilling our organization's mission. I would like to thank my colleagues on the Board of Directors for their commitment, energy and passion for this great cause. In addition, I want to recognize those Board members who served as members of the Executive Committee, chairs and co-chairs of Board Committees, special events and projects.

I would like to extend my special appreciation to two board members whose terms are ending; Esther Kwavnick and Manny Agulnik. Esther, Immediate Past President, has dedicated much of the past eight years of her life to developing the capacity of this organization. As Chair of the Governance Committee, she spearheaded significant development of new governance policies and practices that have gone a long way to ensuring the Board can best fulfill its roles and responsibilities and meet the needs of Tamir. Manny has been key to ensuring we have expert advice regarding development of Tamir housing and has been our "go to guy" as well on financial and governance matters. We thank you both- you will be missed.

Our strong and committed staff team, front-line volunteers, families and community partners are also instrumental to our success.

Tamir continues to grow and thrive as a Jewish social service leader. I have every confidence that we will meet our challenges and continue to imagine and take inclusion of people with developmental disabilities in our community to new heights.



President

## Financial Report

### BALANCE SHEET as at March 31, 2011

#### ASSETS

##### OPERATING

Cash and investments	387,765
Accounts receivable	118,622
	<u>506,387</u>

##### CAPITAL

Capital Reserve Fund	397,440
Property and equipment	3,208,412
	<u>3,605,852</u>

**TOTAL ASSETS** **\$ 4,112,239**

#### LIABILITIES AND EQUITY

##### OPERATING

Accounts payable and accrued liabilities	359,507
Deferred Revenue	14,497
Accumulated surplus	132,383
	<u>506,387</u>

##### CAPITAL

###### Externally restricted

Property and equipment	3,208,412
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**Unrestricted** 397,440

**TOTAL LIABILITIES AND NET ASSETS** **\$ 4,112,239**

### STATEMENT OF REVENUE AND EXPENDITURE for the year ended March 31, 2011

#### REVENUE

##### REVENUE

Ministry of Community and Social Services related funding	5,556,435
Client revenue	527,931
Grants and allocations	133,063
Other	145,614
	<u><b>\$ 6,363,043</b></u>

#### EXPENDITURE

##### EXPENDITURE PROGRAMME

Salaries and benefits	5,131,376
Food costs	216,340
Rent	188,848
Vehicle operation and maintenance	108,323
Houseware supplies, repairs and maintenance	140,718
Other program expenses	432,828
	<u>6,218,433</u>

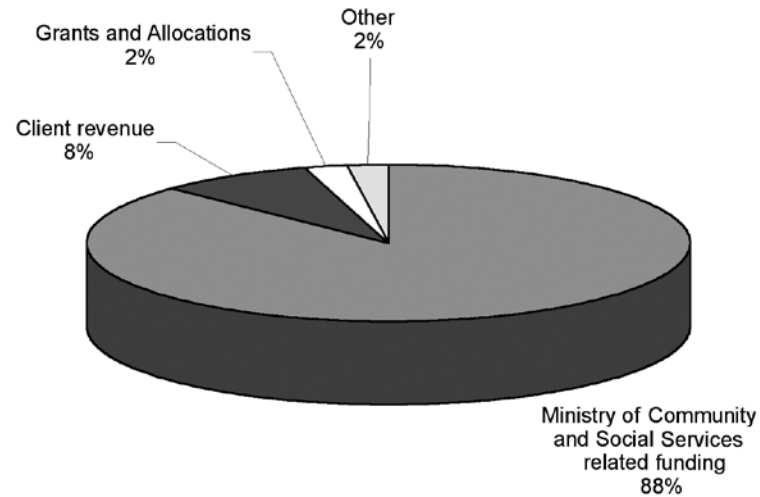
##### OFFICE ADMINISTRATION

Office and general	144,887
	<u><b>\$ 6,363,320</b></u>

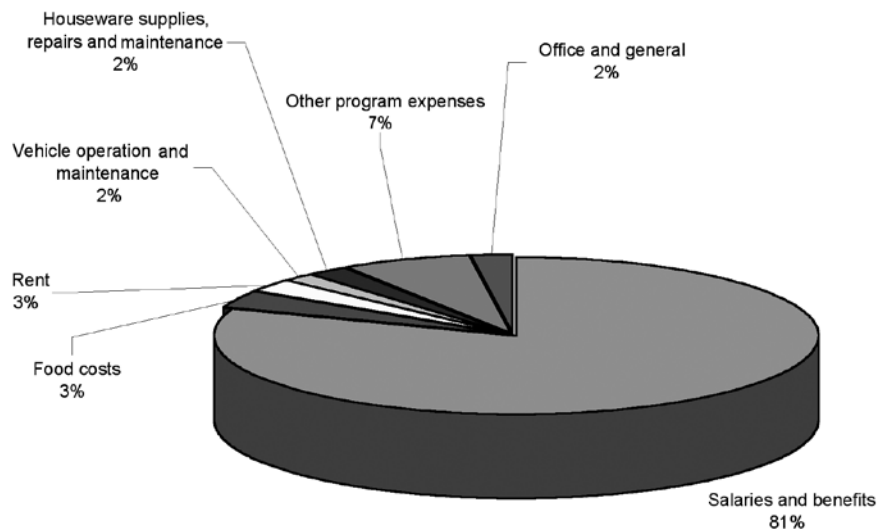
##### EXCESS OF REVENUE OVER EXPENDITURE

**(\$277)**

## Sources of Revenue



## Expenditure



## 2010-2011 Program Highlights

### JUDAIC OUTREACH:

- An exciting development for the Tamir Judaic Program was the launching of a new Bar and Bat Mitzvah class. L'Dor Vad-Dor, (from generation to generation) took on a whole new meaning, as some of our past Bar/Bat Mitzvah candidates assisted as mentors and tutors to the next generation of participants, helping to teach prayers as well as pride of Jewish living. The event took place on Sunday, June 12, 2011 and was a truly moving experience;
- Holiday celebrations are an integral part of Judaic programming at Tamir and this year was no exception. Celebrations included Rosh Hashana, Sukkot, Chanukah, Purim and Pesach;
- The Tamir Neshama Choir was a hot ticket this past year, performing at Israel Independence Day and the Israeli Street Festival in Montreal, the Toronto Jewish Film Festival and OASIS conference in Toronto, and Holocaust Remembrance Day, World Religion Day, and the REACH Disability Rights Conference in Ottawa, just to name a few;
- Weekly Music on Wheels programs were held at Killeen, Broadview and Grammercy, where more than 25 participants on average per week enjoyed the interactive fun;
- Joys of Judaism — a hands-on learning program that includes baking, music and visiting guests — resumed its weekly schedule and continues to help our Jewish participants increase their knowledge of their rich culture.

## RESIDENTIAL PROGRAMS:

- Support and safer housing were presented to two new individuals in the Resident Outreach Program;
- Two new participants were welcomed to Broadview. Both are settling into their new surroundings and have enjoyed the opportunity to meet new people and become involved in their community;
- Therapeutic services were offered throughout the year to Tamir participants in the areas of physiotherapy, occupational therapy, aqua therapy, massage therapy, behavior management and nutrition;
- Participant vacations this year included the following destinations; Prince Edward County and surrounding areas; cottage rentals in White Lake and Doran Bay (near Renfrew); The Madawaska Resort near Algonquin Park; and Logos Land Resort;
- One Supported Independent Living (SIL) participant moved to Riddell, and his spot was promptly filled by a new addition to the SIL program, while four new participants were welcomed into the Timeshare program. We are looking forward to getting to know these individuals and their families;
- Both Timeshare and SIL participants have attended many choir and talk-back events brought on by their involvement in *Joseph* and in the *Dreamcoat* documentary. Two of these participants are looking forward to representing Tamir at the Beit Issie Shapiro 5th International Conference on Disabilities in Israel;
- Tamir was very sad to lose three participants this year. Donald Hyman, who had been supported by Tamir since 1997, passed away on July 4<sup>th</sup>, 2010. Melissa Aass, who was originally a member of the Judaic program and attended many Tamir holiday celebrations, passed away on June 12<sup>th</sup>, 2010. Wayne Bellman, who had been supported by Tamir since 1993 through our Supported Independent Living (SIL) Program, Broadview and then Riddell, passed away on February 28<sup>th</sup>, 2011. Their families, friends and the community will miss them very much.

## DAY SERVICES:

- Several Passages participants received recognition from St. Nicholas' Adult High School in the late summer of 2010 in the form of certificates of appreciation for their excellent volunteer work, while others received similar accolades from the Ottawa Snowsuit Fund;
- A new contingent of dedicated volunteers are now helping out regularly at both Passages and Day Program, assisting with one on one computer time, meal preparation and social outings;
- Tamir welcomes Critter Jungle aboard as a new community partnership with our Passages program;
- A participant has been a volunteer at the main office for several months now, helping with filing, and has been a great asset to administration;
- Day services continues to partner with Hillel Lodge and the Soloway Jewish Community Centre, where they make regular visits to volunteer, or to use the swimming pool, weight room and gym;
- Special outings enjoyed by the programs this past year included: The Annual Friends 4 Sport Fishing trip, where participants enjoyed a cruise along the canal, facilitated by retired RCMP Officers; A visit to the new zoo that opened up in Oxford Mills, where they saw many exotic animals, and had the opportunity to touch a baby kangaroo; and a visit to Omega Park for their annual picnic, where the elk got pushy and kept blocking the path of the van;
- Gotta Paint made a special visit to Passages on Donald Street, and Main Campus joined in on activities that allowed everyone to express themselves creatively;
- A Passages participant has joined his group of peers at OC Transpo on Fridays, where he helps clean buses;
- Development Service Worker students from Algonquin College led several one-on-one activities at both Day and Residential programs, where they focused on everything from sensory activities to foot care and nutrition to relaxation techniques.

## QUALITY ENHANCEMENT AND OTHER SERVICES:

- Frank Charbonneau celebrated 20 years of working at the Library and Archives Canada;
- The Snoezelen program is in full swing again at Riddell, serving 15 participants. The program provides assistance with relaxation and anxiety management through immersion in mutli-sensory experiences;
- The Tamir Family Advisory Committee celebrated one year of existence in the fall of 2010. It's mandate is to act as a forum to address family support and education needs and to advocate around Tamir policies and practices with the view of enhancing the quality of life of their family members;
- The use of communication tools — such as the Q into QE quarterly newsletter, the staff and family intranet pages, the Annual Tamir Newsletter, regular email blasts, and even a Facebook Group — continue to be an important means of sharing Tamir news and upcoming events with families, staff, supporters and community partners;
- The direct service nurse continues to assist with assessment and advocacy for our participants, and this resource has provided valuable consultations and general support;
- Revisions to policy and procedures were made recently, including staff training to meet new Quality Assurance required by the Ministry of Community and Social Services (MCSS);
- The dual diagnosis clinic capacity was increased to support an additional four people;
- End of year upgrades and purchases were made to all programs, including new appliances for some, and general maintenance and improvements including painting, to better accommodate the needs of the participants;
- The Participant Advocacy Committee was reinstated in the late spring. This committee teaches our participants how to speak up for themselves, educates them on their rights and responsibilities and helps them learn how to make changes in their lives.

## Community Partners

Agriculture Canada  
Algonquin College – DSW & AADD Program  
Bethany Hope Centre  
Conval-Aid  
Critter Jungle – Hampton Park Plaza  
Dovercourt Community Centre  
Hertz Canada  
Hillel Lodge  
Home Depot – Bank Street  
Jack Purcell Community Centre  
Jewish Family Services  
Jim Durrell Arena  
Loblaws – College Square  
Motion Specialties  
OC Transpo  
Ottawa Children's Treatment Centre (OCTC)  
Ottawa Tech High School  
Overbrook Day Care and Kindergarten Program  
Parkdale United Church  
Rideau Bakery  
Rogers Video – Montreal Road  
Snowsuit Fund  
Soloway Jewish Community Centre  
Walkley Bowling Lanes

## **Judaic Outreach Partners**

Adath Shalom Congregation

Agudath Israel Congregation

Aurora Lodge No. 53 of Ottawa Knights of Pythias

Chabad Student Networks

Congregation Beth Shalom

Hillel Lodge

Jewish Family Services

Jewish National Fund

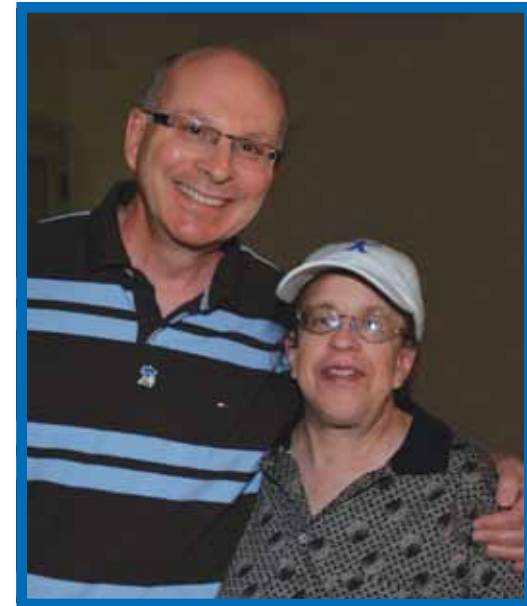
Miriam Home

Ottawa Jewish Community School

Ottawa Reconstructionist Havurah

Soloway Jewish Community Centre

Temple Israel



*Promoting quality of life in a  
Jewish environment for people with  
developmental disabilities.*





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